

# Drive sales and stand out on Target.com with user-generated content



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## **Target + Bazaarvoice**

Brands that sell products on Target.com can leverage Bazaarvoice to collect and showcase guest reviews, star ratings, and Q&As. Our Visual Syndication Network (VSN) also allows the sharing of user-generated visuals across platforms, including Target.com, boosting visibility and empowering shoppers to make confident purchasing decisions.



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### **Bazaarvoice at a glance**

250+ experienced moderators authenticate content

6x more client success roles than the nearest competitor

## The impact of reviews by the number

78%Percentage of consumers who feel more

Percentage of consumers who feel more confident in a purchase when they view shopper content.<sup>1</sup>



Conversion and revenue impact for brands when shoppers engage with UGC.<sup>2</sup> Percentage of people who browse online reviews before purchasing a product.<sup>3</sup>

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## How reviews are syndicated



### Collect

Get genuine customer reviews through a mix of collection strategies.



Moderate

Bazaarvoice authenticates reviews with machine learning and human oversight.



Distribute

Your verified reviews get 1,750+ retailers.





• •	Retailer
	•••
	Retailer

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### distributed across Target.com and



## **Maximize impact with UGC syndication**

Improve your Vendor Content Scorecard by ensuring your products consistently meet and surpass the 8-review threshold on Target.com.



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## **Amplify your Target.com presence with Bazaarvoice-tailored UGC solutions**

<b>Bazaarvoice UGC solution</b>	How it works	Best suited for	Brand be
<b>Collect+Distribute Reviews</b>	Gather high-quality reviews for key products	Brands that prioritize retail channel sales	Effortlessly Target.cor
Collect+Distribute Visual Content	Gather and share compelling visual UGC from social media	Brands wanting to boost e-commerce visibility with rich, visual content from diverse sources	Enhance p and maxin
Collect+Display+Distribute Reviews	Acquire, showcase, and syndicate UGC on your site and Target.com	Brands seeking to elevate their web presence and UGC efficiency on retail platforms	Streamline reach, and
<b>Distribute-Only Reviews</b>	Make existing organic reviews or third-party collected UGC prominent on Target.com	Leverage existing UGC partnerships to expand review reach and gain insights	Enhance r UGC



### enefits

sly collect and syndicate reviews to om and other retailers

product visibility, drive conversions, imize social media ROI

ne review collection, expand review nd gain actionable product insights

retail channel exposure with existing

<b>Bazaarvoice UGC solution</b>	How it works	Best Suited for	Brand be
ReviewSource	Enriches product pages with organic, non-incentivized reviews	Brands seeking to build trust and boost conversions	Optimize i with Influe Expand or com and c reviews fo
Connections	Streamlines review and Q&A management across Target.com and multiple channels	Brands aiming to strengthen customer relationships and improve purchase decisions	Prioritize h with timely Target gue responses interface
Digital Product Sampling	Generates authentic UGC without shipping physical samples	Brands seeking to reduce sampling costs, expand reach, and accelerate product launches	Generate product. I your e-cor and positi customer

### enefits

e review quantity, quality, and recency uenster's always-on content stream. organic review reach across Target. I other retailers. Effortlessly collect for any product

e high-impact questions and reviews ely alerts. Build trust by addressing uests' inquiries promptly. Manage es efficiently with a user-friendly

e reviews and social content for any . Direct traffic to specific retailers or ommerce site. Nurture brand loyalty itive sentiment with Bazaarvoice's er experience

## What is Hey, Bullseye<sup>TM</sup>?

Hey, Bullseye puts your products in the hands of Target guests in exchange for honest reviews on Target.com. Bazaarvoice helps you select items to sample, identify target audiences, and guide you through fulfillment.

Watch the program overview.





### **Benefits**

- Quickly boost review volume for new, seasonal, and hero products
- Sample products aligned with Target guest profiles and preferences
- See your products reviewed on Target.com within three weeks of shipping





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bazaarvoice.com/target

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## Tap into the Influenster community

Leverage Influenster's 8M+ member community to generate reviews, license social content, and gain consumer insights.





#### Data points per member

## 1,000+

Hyper-targeting uses customer shopping patterns and thousands of data points for precision.<sup>4</sup>

## Elevate your Target.com listings with Bazaarvoice's Visual Syndication Network

Leverage visual UGC to elevate your products on Target.com and drive sales with Bazaarvoice's Visual Syndication Network. Seamlessly integrate compelling social content directly onto your product detail pages for a standout presence to:

#### **Engage more shoppers**

Grab shoppers' interest with striking visuals of your products in use, directly influencing purchase decisions on your PDPs.

#### **Distinguish your brand**

Set your products apart with a visually rich PDP that captures your brand's essence and your customers' lifestyle on Target.com.

#### **Inspire confidence**

Strengthen consumer trust by displaying genuine, relatable visuals that highlight your products' real-life appeal and quality.











Somebody's been sleeping in chair! #targetstyle 💞

@**becca32** Quarantine life ju got an upgrade. ♥ my new c

targetstyle

(Based on 30-day average across all Bazaarvoice clients connected to Google Analytics)

## Analyze your UGC performance on Target.com

Leverage Bazaarvoice's pre-built and customizable tools to gain comprehensive insights into your UGC performance on Target.com.

**Understand product performance:** Analyze product ratings, reviews, and Q&As to identify areas for improvement and optimize product offerings.

**Gauge customer sentiment:** Track customer feedback to uncover trends, identify potential issues, and address customer concerns promptly.

**Benchmark competitor performance:** Compare your UGC performance against industry benchmarks to identify gaps and gain a competitive edge.

Powered by machine learning and enriched with industry benchmarks from Bazaarvoice's extensive network, the Insights application provides actionable insights that drive informed business decisions.

****	compared to 44% (
AVERAGE REVIEWS PER PRODUCT 5.0 (1) Was 75, 30 days ago	
	YOU (70)

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## Key takeaways

### **Optimize product pages**

User-generated content (UGC) is a critical factor in product detail page success on Target.com and a key component of your Target Content Scorecards.



### **Boost conversion**

Reviews validate a product's appeal and directly influence conversion rates.



### **Establish trust**

Responses from brands to reviews and questions foster trust and loyalty among Target guests.

### Leverage insights

UGC provides invaluable insights for teams, including product, marketing, sales, and customer service.

Now is the perfect time to enhance your UGC on Target.com. By leveraging Bazaarvoice's robust retail network and top-tier solutions, you can gain a competitive edge, cater to the needs of Target guests, and boost sales.

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### References

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### 3. 25+ Essential online review statistics: what you need to know, 2023.

https://www.zippia.com/advice/online-review-statistics/

### 4. Review recency survey, Bazaarvoice, 2020.

Survey of 5,000 consumers in the U.S., Canada, UK, France, and Germany. https://www.bazaarvoice.com/blog/review-recency/

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### **About Bazaarvoice**

Thousands of the world's leading brands and retailers trust Bazaarvoice technology, services, and expertise to drive revenue, extend reach, gain actionable insights, and create loyal advocates. Bazaarvoice's extensive global retail, social, and search syndication network, product-passionate community, and enterprise-level technology provide the tools brands and retailers need to create smarter shopper experiences across the entire customer journey.

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