



Bazaarvoice + Zendesk Integration

Improve customer satisfaction by integrating your Bazaarvoice Ratings & Reviews and Questions & Answers data into the Zendesk platform. With this integration, you'll improve workflows, enhance the efficiency of your reps, and improve client satisfaction.

Rating	Count
5 ★	37
4 ★	4
3 ★	1
2 ★	1
1 ★	2

Average Rating
★★★★☆ 4.5

Customer Review:
★★★★★
I chose to go with a 55" UHD Television because it seemed like the sweet spot for size and price.



Benefits

Manage brand reputation at scale

For every shopper who has a complaint or asks a question, hundreds — even thousands — more are listening. Quickly prioritize high-impact reviews and questions with alerts, and a response interface your team is already familiar with.

Increase team productivity

Maximize the workflow management your response team has already built.

Drive better client retention

Improve customer satisfaction by quickly responding to reviews or questions and easily tracking all correspondence within the Zendesk platform.